

CARE & MAINTENANCE

THE ALSPEC GUIDE TO CARING FOR YOUR PRODUCT

“Ensure that the appearance and functionality of your windows and doors are preserved for years to come.”



THE ALSPEC GUIDE TO CARE AND MAINTENANCE

A simple regular cleaning and maintenance program will ensure that the appearance and functionality of windows and doors is preserved for many years to come. Keeping surfaces free from pollutants and environmental contaminants will provide long lasting performance whilst also maintaining the benefits of the applied surface finish.



CLEANING OF WINDOWS AND DOORS

External window and door frames should be washed with clean water and a mild, non abrasive, detergent followed by a fresh water rinse. A soft clean sponge should be used to avoid scratching of the aluminium surface.

Cleaning should take place at least every three months however in coastal or industrial areas a monthly cleaning program is recommended.

Sliding window and door sills should be kept free of dust and grit while the drainage slots should be regularly checked to ensure that they have not been blocked.

Abrasive type cleaners and cleaning materials must be avoided as they can damage aluminium surfaces. In addition to this, the use of solvent based cleaners and etching chemicals should not be used for cleaning of window and door frames.

CLEANING GLASS

Clean water with a small amount of a mild detergent should be used to wash float and toughened glass. Care should be taken to ensure that cleaning cloths are free of abrasive substances.

After washing, the glass should be thoroughly rinsed with clean water to remove any detergent residue. Specialty glass types including coated, laminated or tinted glass should be cleaned as per the glass manufacturers recommendation.



CLEANING HARDWARE

Hardware components have moving parts and will therefore require regular maintenance. In most environments, maintenance is recommended every six (6) months and every three (3) months in marine and industrial environments.

Exposed surfaces of hangers, hinges, pivots and brackets should be wiped down with warm soapy water and rinsed clean to remove any dust and grit. They should then be given a light spray of a corrosion preventative such as Inox followed by a light wipe to remove any excess. Drop bolts should be sprayed with a silicone based lubricant at the sliding pin inside the bolt.



Stainless steel hardware items will also require regular cleaning. While they are resistant to rust, the formation of a rust coloured stain may occasionally occur and this can be easily removed by using a mild abrasive cleaner and rinsing with fresh water. Stainless steel hardware must not be exposed to chlorine based cleaning products such as bleach and hydrochloric acid (sometimes may be used for cleaning tiles and concrete), concrete dust, soap concentrate and water with high heavy metal content.

WARRANTY

Alspec is a member of the Australian Window Association and as such complies with an Industry Code of Conduct designed to protect consumers. Alspec fabricators are inspected by independent third party NATA accredited auditors to validate that the window and door products examined have been manufactured to the relevant Australian Standards and the legislative requirements of the National Construction Code of Australia.

7 YEAR GUARANTEE

Guarantee additional to legal rights. This Guarantee is provided in addition to any warranty or guarantee imposed by law and in particular the guarantees implied by the Competition and Consumer Act 2010 (Cth). In no way does this Guarantee seek to exclude or limit any right or remedy you have in law. However, to the extent that is permitted by law any other warranties or guarantees are excluded. For the purpose of this warranty "the product" means a window or door product ordinarily manufactured and sold by the manufacturer. Subject to the conditions and limitations below, fabricators of Alspec window and door systems guarantee that their products are of acceptable quality and free of any defect caused by the manufacturer.

LIMITATIONS

This warranty does not apply to: a) Moving parts such as rollers. b) Parts supplied by other manufacturers as separate components and where such components are warranted or guaranteed by its manufacturer or supplier those guarantees or warranties whether express or implied are assigned to whom the goods are supplied; c) Cosmetic damage; d) Damage caused by accident, misuse, transport, installation or any external cause; e) Failure to install, use and operate the product in a way that is not in accordance with the manufacturer's instructions, good building practice, relevant building standards or a use for which the product has not been designed or recommended by the manufacturer; f) Service work that is carried out by other than the manufacturer or its authorised agents. g) Damage caused by corrosion due to environmental conditions.

WARRANTY CLAIMS

Should you wish to make a claim under this guarantee you are required to first notify the manufacturer. Other than as provided by law the manufacturer will repair or replace the product to the extent that it is functionally equivalent to the product supplied. Where a product has been repaired or replaced this warranty shall apply to the repaired or replaced product for the balance of the period provided by this guarantee.